

ARCHIPELAGO INTERNATIONAL

HOW WE PROTECT YOU AND OURSELVES FROM COVID-19



FIRST hotel group in Indonesia to get certified by The World Travel & Tourism Council 'Safe Travels'

This hotel is CHSE certified by the Government



All employees are tested for COVID-19 and follow strict COVID-19 protocols

We ask all guests to:

- Wash hands, wear face masks and practise social distancing
- Have their temperatures checked on arrival
- Use the Archipelago membership App for:
 - Contactless registration and billing
 - Butler Chat for any guest requests

Around the hotel:

- Breakfast is adjusted to meet COVID-19 protocols
- QR codes are used for menus and guest information
- Enhanced cleaning and disinfecting is done using hospital-standard materials and UV lights in most hotels